Town of Westfield Senior Transportation Program

Medical Rides:

Transports to Doctors, Dentists & Professional appointments in Westfield on Tuesdays & Wednesdays. Transports to Overlook Hospital on Wednesdays (Early Morning ONLY).

Shopping Rides:

Transports for Shopping to locations in & around Westfield. Designated drop off locations are listed below:

Drop Off Locations (Shopping)

- Stop & Shop
- * Lord & Taylor
- * Post Office
- * CVS

- Eim & Broad St
- * Trader Joe
- * Train Station
- * Library

- Shop Rite (Clark)
- * Target (Clark)
- * Marshalis (Clark)
- * Voting

- South Ave Shop Center
- * Municipal Building * Walgreens
- * Banks

PROGRAM DAYS

Tuesday & Wednesday = Medical Rides

Thursday = Shopping

To Schedule A Ride Call 301-1287

Call Line Open: Mon – Thu / 9:00 am – 1:00 pm

You Can Leave a Message Anytime

301 - 1287

Policies & Guidelines:

- The program is open to Westfield Residents age 65 years of age & older (proof of age & residency maybe required).
- All clients must be registered for the program / a current Client Information form must be on file with the Recreation Department.
- To register for the program call 301-1287 to receive a registration form. Fill it out completely, sign it & then mail it into the Recreation Department.
- Program Time = Pick-ups start at <u>9:00 am</u> & must be <u>completed</u> by <u>1:00 pm</u>.
- Clients need to be ready 10 minutes before scheduled pick up time.
- Please be patient give the driver a 5 15 min leeway. Safety is of utmost importance to us. (We are NOT a Taxi service!)
- To schedule a ride, clients must call the Transportation Call Line 2 weeks 2 days in advance of appointment date (NO same day service)
- One transport (location) per day per person
- Transports are round trip (unless you tell us it's only a one way transport).
- Client must be able to get in/out of vehicle on their own.
- This service is Curb to Curb.
- Drop off & Pick up is at the same location.
- All passengers MUST wear seatbelt.
- Rides can also be scheduled for Voting in your district
- Shopping = Clients are limited to # of bags per person (3-4 person) (<u>Please label</u> your bags w your name)
- Cancellations must be made by 8:30 am the day of the transport / Please leave a message on the voice mail.
- The Recreation Department reserves the right to cancel the program / transports at any time due to weather conditions or for any other reason the department deems necessary.
- If the department cancels and you are scheduled for a transport you will be called & informed of the cancellation.
- The program does not run on Holidays.
- Clients are asked to treat the driver and the other clients with common courtesy & respect.
- Clients may be terminated from this service if abuse of services / repeated offences occur.
- This program is run & operated by the Westfield Recreation Department, Town of Westfield.

Westfield Recreation Department

425 East Broad Street Westfield, NJ 07090 908-789-4080